



SOCIAL SERVICES DEPARTMENT

# HOMELESSNESS OUTREACH TEAMS



## Durham Region Street Outreach Program

The **Regional Street Outreach Program** is an engagement team who assist people with *meeting basic needs and ensuring people are connected with Durham's by-name list (BNL) and Coordinated Access System.*

**Hours of operation:** Monday-Sunday - 24 hours

**Phone:** 905-666-6239 ext. 5510

**Email:** HomelessHelp@durham.ca

## CLINICAL TEAMS

### Mental Health Outreach Program (MHOP)

**MHOP** consists of two Social Workers who provide outreach *mental health and addiction assessment and counselling*, and service navigation.

**Hours of operation:**

Monday-Friday – 8:30am-4:30pm

**Phone:** 289-927-1979

**Email:** RMD.MHOP@durham.ca

### Primary Care Outreach Program (PCOP)

**PCOP** consists of an Advanced Care Paramedic and a Social Worker. It is a partnership with Durham Region Paramedic Services and Family Services - *provides primary care and social work services.*

**Hours of operation:**

Monday-Sunday - 8am-6pm

**Phone:** 289-979-9428

**Email:** RMD.PCOP@durham.ca