

WHITBY

COMMUNITY STRATEGIC PLAN

Shaping our Future
January, 2002



MAYOR AND MEMBERS OF WHITBY COUNCIL



Marcel Brunelle
Mayor



Joe Drumm
Regional Councillor



Gerry Emm
Regional Councillor



Pat Perkins
Regional Councillor



Don Mitchell
North Ward



Mark McKinnon
West Ward



Shirley Scott
Centre Ward



Dennis Fox
East Ward



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MAYOR'S MESSAGE

Why a Community Strategic Plan?

On behalf of Whitby Town Council and Staff, I am pleased to present Whitby's first Community Strategic Plan, entitled, "Whitby 2000+, Shaping Our Future".

Whitby is a community experiencing rapid growth and development, and as a result, we are facing more and more challenges as the community expands. The Council and Staff of the municipality are increasingly having to deal with a wide range of issues.

Important matters relating to the town's overall growth, the renewal of infrastructure, revitalization of the community's downtowns in Whitby and Brooklin, and new municipal facilities, are placing greater pressure on Town Council and Staff. Tough decisions will be required to make progress towards our priorities.

More than ever, the Council decided it must have a coordinated community-based plan, supported by a broad range of interests. To provide for a strong Whitby, the residents, businesses, Council and Staff, require a clear vision and direction of what we must do to become a better community.

With the continual growth of the town's population, economy and services, Whitby's Community Strategic Plan will act as a roadmap to guide our plans and priorities. This new initiative establishes criteria for the

allocation of resources effectively through a common vision, objectives and action plans.

Whitby's Community Strategic Plan has been developed for the community, by the community. The Plan reflects the collective visions, goals and values of our community. I would like to thank the volunteers who participated on the many committees, Town employees and facilitators, our consultant, and importantly the citizens of our great community. In particular, I would like to recognize the efforts of the Steering Committee. The Town's first Community Strategic Plan is due to the dedication, time and energy devoted to this most important project.

I hope that when you read the Community Strategic Plan you are excited as I am with the direction and ideas contained within it. The next step is its implementation. All of us, Town Council and employees, businesses, community organizations, and residents, have an active role in working to achieve our future vision. I invite you to be part of making Whitby the 'Community of Choice'.



Marcel Brunelle,
Mayor



THE STRATEGIC PLANNING PROCESS

What is it?

Community strategic planning is a process to establish a direction for the municipality. It is a blueprint for the future of the Town.

All good strategic plans have three main phases - knowing where you stand; determining where you're going; and, getting there. Communities that have strategic plans understand what is important to the citizens, businesses and community-based organizations.

The purpose of the community strategic plan is to:

- Establish a framework for corporate decision-making regarding the future of the community. It will assist to identify our opportunities and problems and to respond to issues.
- Set objectives and strategic directions so that the Town can develop detailed plans in support of the Plan's vision and objectives. It will assist in establishing priorities during the annual budgeting and capital forecasting process.
- Provide a context for monitoring and measuring performance. The plan will assist in our communication to the various stakeholders in the community.

Whitby's strategic planning process began in June 2000 and over the past eighteen months citizens, community organizations, businesses, special interest groups and Town employees, have been involved in talking about our visions, goals and values for Whitby.

Stakeholders in Whitby got involved in the strategic planning process as follows:

- Community leaders representing 18 sectors within Whitby met to discuss their views. Business, arts and culture, heritage, sports and recreation, people with disabilities, environment, seniors, health, education, are some of the sectors of interest.
- Residents provided their input in various ways. A questionnaire was distributed town-wide, while some citizens sent letters or e-mails. Others attended a Town hall meeting.
- The draft Community Strategic Plan was distributed to interested residents for review and comment and all citizens received a copy of the plan in the July 2001 edition of *The Whitby Perspective*.
- Town employees responded to the plan in a number of ways. All employees were provided the opportunity to participate in focus groups, or they could send their written comments to the Chief Administrative Officer. Still others participated as facilitators to assist with the consultation process.

The planning process was very consultative. Whitby's Community Strategic Plan has been developed for the community, by the community.





OUR VISION OF WHITBY'S FUTURE

Whitby will be the 'Community of Choice' for family and business, embracing the future while respecting our proud heritage and natural environment, and promoting our strong sense of community identity.

Whitby's community vision, stated above, provides a dynamic description of what the community of Whitby wants to become. We believe that it captures the heart and spirit of the kind of community we want to live in and the quality of life we wish to ensure.

The community vision builds on the community's strengths and values which emanated from the consultation process. It regards the views of what people want to see in Whitby as we move forward over the next five to ten year time horizon.

Some of these strengths include Whitby's maintaining its own identity and separate municipal council and leadership, its strong sense of community and small town atmosphere, and its respect for the heritage of our community. It reflects the value

people place on the importance of protecting the natural environment, and continued investment in public and community programs, services and facilities.

Whitby's community vision is the benchmark to guide Whitby's planning for the future. The Town of Whitby has used the community vision to develop its corporate mission, and to produce objectives and actions which support the mission statement.

The Council and Chief Administrative Officer of the Town of Whitby are committed to seeing the community vision integrated in the detailed plans and actions of the municipal departments that comprise the Corporation. The Mayor and Council will take leadership in promoting and advancing the community's vision for other community services which go beyond the responsibility of the Town, but are necessary to the ongoing development and enhancement of the quality of life and well being of our citizens and businesses.



THE TOWN'S CORPORATE MISSION

Council and Staff of the Town of Whitby are dedicated to ensuring accessible, responsive representation and providing innovative, efficient and affordable services that will enhance the quality of life of our growing and diverse community.

The Town of Whitby, as a municipal corporation, has adopted the mission statement, as stated above, to define its role in attaining the community vision. Members of Council and senior Staff spent considerable time developing the mission statement before adopting it. We listened to the comments of the many participants from the community, and importantly to our employees.

The Town's mission encompasses phrases that will define the way we do business in the future.

There is the strong commitment by the Council and Staff to involving our citizens

and other stakeholders in the workings and decisions of the Town, and delivering services in a professional, caring and sensitive manner.

The mission recognizes that the Town's residents and customers want value for money in the services they receive. This can be accomplished by continuously examining new ways to deliver services through more efficient methods or through building partnerships with other public sector, not-for-profit or private sector organizations.

It acknowledges that Whitby is a desirable family-oriented community, with changing demographics and needs. The Town will endeavour to continue to focus on improving services that benefit the whole of the community.

The Town's commitment to the community vision is reflected in the strategic objectives and actions outlined in the next section of the Plan.





OUR OBJECTIVES FOR THE TOWN OF WHITBY



We have organized the Plan in six sections. Each section is defined by an objective for the Town that is directly related to the community vision. Under each objective, we have identified ‘strategic directions’....actions that we will take or initiate with other service providers to help us achieve that objective.

Our strategic objectives are to:

The objectives and strategic directions that follow also provide the framework for the development of corporate and departmental business plans within the municipality, the new performance measurement plan and the budget process.

- 1. Develop a safe and healthy community.***
- 2. Preserve and advance Whitby’s heritage, culture and natural environment.***
- 3. Promote a prosperous and diversified economy.***
- 4. Pursue excellence in local government.***
- 5. Improve municipal and community infrastructure.***
- 6. Strive for balanced, attractive and environmentally responsible development.***

Some of these objectives reflect existing and ongoing efforts that the Town is already initiating or implementing, but articulated here as part of the Plan. From a strategic planning perspective all of the objectives are viewed as critical to the overall success of Whitby as we move into the future.

These objectives provide the framework for working with our municipal partners to achieve our community vision.



OBJECTIVES AND STRATEGIC ACTIONS

1. *Develop a safe and healthy community.*

- 1.1 Promote healthy lifestyles and wellness for all ages and abilities.
- 1.2 Partner with protective and emergency services, community and health organizations to enhance community safety.
- 1.3 Advance the principles of a safe environment as part of the development process.
- 1.4 Encourage all levels of government and the private sector to provide accessible and affordable social, health care and housing programs and facilities.
- 1.5 Develop a comprehensive network for trails, open space and the waterfront.
- 1.6 Improve accessibility for persons with disabilities.

Residents value Whitby's dynamic community identity, its diversity of amenities often seen only in larger urban centres, and its strong sense of community. But as Whitby continues to grow, residents want the town to remain as a caring, safe and healthy community, with opportunities to enjoy the high quality of life in an attractive natural and built environment.

Whitby residents desire a progressive community in which personal and community health are protected and fostered, and where individuals are able to realize their full health potential, particularly through recreation and the natural environment.

We must be able to continue to move about at home, at work or at play without being concerned for our physical safety or the security of our property. It will be important for the Town to continue to address the diversity of the needs in the community, including youth, seniors and people with disabilities.

Affordable, accessible health care and housing programs and facilities, which are designed to meet the range of physical, social and financial needs of the community are valued by Whitby residents.

The Town's natural qualities - its waterfront, trails, open space and parkland are greatly valued by residents. Persons of all ages and abilities enjoy community features such as the Whitby Shores Waterfront Trail. Yet more linkages, especially north-south, will be necessary in the future to fully integrate the extensive natural features of the community.





OBJECTIVES AND STRATEGIC ACTIONS



2. *Preserve and advance Whitby's heritage, culture and natural environment.*

- 2.1 Identify and promote the conservation and management of heritage and natural resources.
- 2.2 Enhance the linkage of natural and open space areas.
- 2.3 Encourage and promote community-based special events and activities.
- 2.4 Develop community-based arts and culture master plans.
- 2.5 Celebrate and promote the unique events and accomplishments of our citizens.

Whitby residents feel that arts, culture and our natural environment contribute greatly to their quality of life by promoting health, family enjoyment, community interaction, learning and creativity. They value the town's rich heritage and its special cultural institutions, such as the Whitby Public Library, The Station (Arts) Gallery and the Centennial Building, home of Whitby's Courthouse Theatre.

It is important to foster and promote arts and culture, and to build and sustain a diverse and

vibrant town. Residents feel we must continue to recognize the social role and economic influence that arts, culture and heritage contribute to the Town, while encouraging the various arts and cultural agencies to work together to plan and deliver services.

We must continue to advance the preservation of historic buildings and homes. Whitby is fortunate to be a waterfront community, with extensive open space, and two of the finest conservation areas in all of Ontario, known for their wildlife and natural habitat. Residents want to ensure that parkland and the natural environment are maintained for the active and passive enjoyment use of all.

The Town has an expansive history of special events and festivals, unique to our community, such as the Brooklin Spring Fair and the Whitby County Town Carnival. At the same time, we must continue to value and celebrate the special accomplishments of our growing and diverse population.



OBJECTIVES AND STRATEGIC ACTIONS

3. *Promote a prosperous and diversified economy.*

- 3.1 Develop marketing programs and initiatives and partner with external agencies to encourage new investment, business retention and business formation.
- 3.2 Maintain an adequate supply of available serviced land.
- 3.3 Investigate incentives to encourage development of major central areas and revitalization of the downtowns.
- 3.4 Foster training and the development of educational opportunities and initiatives.
- 3.5 Partner with all levels of government, education institutions and the private sector to improve transportation and technology networks.
- 3.6 Create a positive environment where public and private investment and entrepreneurship can grow.

The Town of Whitby has strived to balance its investment attraction and marketing to provide for a diversified industrial and commercial base. While the town's economy is very much linked into that of the larger regional market, nevertheless, its employment base extends into many sectors. The town is home to many Canadian headquarters of internationally-based companies.

During the consultation process, participants encouraged the Town to continue its

partnerships in implementing programs to attract new investment, and to assist current businesses to expand and start-up.

More recently the Town has attracted significant new office, industrial and commercial investment. To ensure continued job and assessment growth, the Town will work with public and private partners to warrant a continued supply of serviceable land to meet future demand opportunities.

During the consultation process, residents identified as a critical economic issue the revitalization of the downtowns in Whitby and Brooklin. The downtowns are already getting special attention and will continue to be a focus of greater effort and investment during the implementation of the strategic plan.

Whitby residents and businesses value a broad range of opportunities to develop skills. The ability to readily access information through technology, to gain skills and learning through training and development opportunities, will enable the community to become more competitive in the global context.

The Town will continue to develop partnerships to ensure investment in infrastructure, such as technology, transportation, learning institutions, is being provided to support the economic development and employment requirements of the future.





OBJECTIVES AND STRATEGIC ACTIONS



4. *Pursue excellence in local government.*

- 4.1 Maintain an independent and efficient municipal corporation with strong community ownership.
- 4.2 Implement a corporate organization strategy, focussing on customer satisfaction, procedures and processes.
- 4.3 Develop short and long term business and financial plans including performance measurement.
- 4.4 Work to ensure the municipal government processes are streamlined, efficient and cost effective.
- 4.5 Maintain an open, consultative process with Whitby's citizens, industry, business, community organizations and all levels of government.
- 4.6 Encourage and promote community volunteerism.
- 4.7 Develop partnerships with public and private sector organizations for innovative service delivery arrangements.

municipality with a strong corporate identity. People chose to live in Whitby and are passionate in maintaining Whitby "as Whitby", with its own elected members of Council.

Residents and business recognize the Town of Whitby is accessible and responsive to views in the planning and implementation of municipal services and they welcome further opportunities to provide input into the Town's ongoing activities.

As we look to the future, the Town needs to achieve a balance between the increasing demands of high growth and the overall interests of our diverse community, while ensuring we remain financially healthy.

The Town will continue to take a leadership role in forging and enhancing partnerships with public and private sector organizations in the delivery of services. The Corporation will be guided by a comprehensive corporate management and organizational plan to continuously improve the quality of customer service, and the efficiency and cost of services.

Whitby residents possess a tremendous sense of community. We are fortunate in having many community organizations, service clubs, businesses, and individuals who give so much to make Whitby the great place to live and work. The Town values and will continue to promote participation and involvement of volunteers as valued partners in Town programs.

Whitby residents value the leadership provided by Town Council and the administration. Residents and the many community-based stakeholder groups appreciated being consulted and involved in the development of the Strategic Plan.

During the consultation process, Whitby residents were very clear on one key issue - that Whitby remain an independent



OBJECTIVES AND STRATEGIC ACTIONS

5. *Improve municipal and community infrastructure.*

- 5.1 Undertake a municipal infrastructure needs assessment and action plan.
- 5.2 Develop an economical, accessible and efficient transit system to move people within and through the community.
- 5.3 Partner with all levels of government, community organizations and the private sector to plan and finance infrastructure expansion and improvements.
- 5.4 Work with all levels of government to ensure an effective, efficient and safe road, bicycle and pedestrian transportation network.
- 5.5 Enhance operational, recreational and cultural facilities, consistent with the long term growth and development of the community.

Whitby residents rate the town's high quality of life partially to the various community amenities available. The Town has invested in many recreational and community facilities. Whitby's parks are abundant, safe and appealing to the diverse needs of our population. Cultural and heritage opportunities range from the art gallery, archives, community theatre and libraries.

The Town has endeavoured to keep its facilities current. New fire halls, arenas, and recreation,

operations and seniors' centres have been developed. More recent projects will include the restoration and expansion at the Centennial Building and a new central library.

Whitby residents want an integrated transportation system which permits the safe, efficient and economical movement of people and goods throughout the town, as well as providing improved linkages beyond our borders. An environmentally sensitive and sustainable transportation system coordinating public transit, bicycles, pedestrian and road network remains a key priority with residents and business.

To maintain or improve the levels of services and amenities expected by residents and businesses, the Town will advocate for regional, provincial and federal partnerships in the funding of Town programs and infrastructure projects. The private sector is also sought as funding partners.

The nature of community infrastructure continues to evolve. High speed fibre optic cabling and wireless services are necessary to allow Whitby to be a 'smart community'. Traditional infrastructure such as water, sewer and good roads, and new economy infrastructure, are all-important to the quality of life and the town's future. Citizens want Whitby to be a well planned and designed community.





OBJECTIVES AND STRATEGIC ACTIONS

6. Strive for balanced, attractive and environmentally responsible development.

- 6.1 Establish and update dynamic, community-based master plans.
- 6.2 Create community responsive development policies and incentives to encourage infill and intensification.
- 6.3 Implement a policy that requires developers to provide financial and environmental impact studies.
- 6.4 Advocate provincial policies and requirements for the preservation of food-agricultural lands, open space and environmentally sensitive lands.
- 6.5 Develop a community-based waterfront master plan.

many community uses - recreation, industry and commerce, marinas, residential, open space. As a result, a waterfront master plan is seen as a priority by many.

Whitby has experienced rapid growth in residential development and its corresponding population over the past decade. Managing growth is viewed by residents as a critical issue for the future of the town. Assessment of the financial and social impact of new development will become an expectation of developers. The Town will advocate for adequate social infrastructure to be in place to meet the growing needs in Whitby.

Whitby residents were very outspoken on a number of issues, one in particular, is the preservation, protection and enhancement of Whitby's natural environment and green spaces. The Town's trails, parks, open spaces, conservation and environmentally sensitive areas are very much valued by citizens.

Residents consider the waterfront a significant community asset, with numerous thoughts on how it should be used and developed. Whitby's waterfront area serves

Maintaining and promoting development that optimizes the use of existing and planned public infrastructure is foreseen as environmentally responsible. Intensification and infill projects are ways of revitalizing for instance the downtown area, by bringing more people to live and work in the area. During the consultation process the downtowns were foreseen as very important assets providing a sense of community and connection for new and old residents.





CHIEF ADMINISTRATIVE OFFICER'S MESSAGE

Commitment to Progress — How the plan will be used.

As the Town's Chief Administrative Officer, the Staff of the municipality is committed to implementing, monitoring and communicating the progress and success of "Whitby 2000+ Shaping Our Future" Community Strategic Plan, to Council, citizens and other stakeholders in Whitby.

The Community Strategic Plan will become the guiding force for all ongoing work of the Town. For the first time, departmental business plans will be developed within the framework of the six objectives and the thirty-four strategic actions identified in the Whitby "2000+ Shaping Our Future" Strategic Plan.

The business plans will identify benchmarks and indicators of success. These factors will form the basis of an annual progress report.

As the CAO, I will be working with senior Staff under the direction of Council to develop detailed implementation strategies. The implementation plan will identify priorities for each of the strategic actions based on immediate (Year 1), short term (Year 2-3) and long term (Year 3+) time frames. These time frames indicate when the actions will start and not necessarily how long it will take to complete.

The plans will provide information on specific activities to be undertaken to carry out the strategic action and the resources

needed. The plans and specifications will be incorporated into the Town's annual operating and capital budgeting process.

At the end of each year, senior Staff will prepare an annual report on the progress of implementing the Strategic Plan and its success. The CAO's annual report may identify new objectives and actions to be undertaken as the Strategic Plan is implemented.

Our vision to this end is a commitment to become the 'Community of Choice' for those living and working in Whitby. As we move forward toward our vision, the Staff of the Town of Whitby is committed to implementing the strategic actions and measuring our progress.

The Town's first Community Strategic Plan will benefit the whole of the community. The actions contained within the Plan are initiatives for the Town of Whitby to implement as part of achieving the vision. All stakeholders in Whitby are likewise encouraged to develop their own action plans to move our community vision forward.



Al Claringbold,
Chief Administrative Officer





KEY PARTICIPANTS –

INVOLVED IN WHITBY'S COMMUNITY STRATEGIC PLANNING PROCESS

Many individuals and groups contributed to the development of Whitby's Community Strategic Plan. There are those who deserve special recognition as they were directly involved in the strategic planning process. Their time and dedication to the process is greatly appreciated. The groups and their representatives are listed as follows:

Town Council

Responsible for the overall direction of Whitby's Community Strategic Plan including its development and approval.

Marcel Brunelle	Mayor
Joe Drumm	Regional Councillor
Gerry Emm	Regional Councillor
Pat Perkins	Regional Councillor
Don Mitchell	North Ward One Councillor
Mark McKinnon	West Ward Two Councillor
Shirley Scott	Centre Ward Three Councillor
Dennis Fox	East Ward Four Councillor

Community Strategic Plan Steering Committee

The elected and appointed senior staff team who provided overall direction and coordinated the planning process through its various phases.

Marcel Brunelle	Mayor
Gerry Emm	Regional Councillor
Pat Perkins	Regional Councillor
Don Mitchell	Ward Councillor
Shirley Scott	Ward Councillor
Dennis Fox	Ward Councillor
Al Claringbold	Chief Administrative Officer
Peter LeBel	Director of Marketing and Economic Development
Wayne Hancock	Director of Public Works
Larry Morrow	Director of Parks and Recreation

Town of Whitby Workshop Facilitators

Staff from various areas of the Town's administration and departmental operations volunteered their services to assist the community leaders, and to conduct workshops with Town employees.

Human Resources	Mary Jo Sitter
Clerk's Department	Debbie Shields
Fire Department	Kent MacCarl



Town of Whitby Workshop Facilitators - continued

Parks and Recreation Department	Debbie Nickerson
	John Romano
Planning Department	Kathy Power
	John Taylor
Public Works Department	Noel Best
	Gary Carroll
	Bill Grylls
Treasury Department	Denise Pascoe

Project Coordinators

Provided liaison with all involved in the Community Strategic Plan, interaction with the consultant and facilitators, and analysis of questionnaires.

John Taylor	Planning Department
Nancy Blimke	Executive Secretary, CAO's Office

Community Sector Leaders

Citizens selected by the Steering Committee to lead discussions with representatives of 18 sectors of community interest. These citizens chaired meetings with their sectors and provided response on the development of the Plan and the draft.

Doug Allingham	Transportation
Bev Balenko	Training and Certification
Katherine Bremner	People with Disabilities
Don Fleming	Service Clubs
Wayne Halliwell	Religious
Frank Herring	Seniors Community
Paul Johnston	Multicultural Community
Roxanne Lambert	Children and Youth
Peter Lang	Recreation and Sports
Doug Lockrey	Environment
Linda Paulocik	Arts and Culture
Sue Pitchforth	Heritage
Linda Reaney	Education
Inspector Greg Reid	Protective Services
Sue Robinson	Agriculture
Jeff Solly	Planning and Development
Gerry Taylor	Business
Catharine Tunney	Health

Project Consultant

Provided the framework for the development of the Community Strategic Plan, facilitated discussions with the Steering Committee and prepared written material and documentation.

Carolyn Kearns	The Randolph Group
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TOWN SERVICES

The Town of Whitby provides many essential services that affect people who live, work and play in the community. These services include:

- Fire protection and prevention
- Garbage collection and blue box recycling
- Local roads, sidewalks, streetlights, parking lots, storm sewers, construction and maintenance
- Snow plowing and winter control activities
- School crossing guards
- Parks and parkland
- Recreation facilities and programming
- Community Schools program
- Seniors Activity Centre
- Transit and Handi-Transit
- Land use planning, site plan and subdivision agreements
- Economic development, tourism and special events
- By-law and Building Code enforcement
- Animal control program
- Archives
- Licensing

The Town of Whitby also funds (through grants) additional services that are operated by other agencies:

- Whitby Public Library
- The Station (Arts) Gallery

The Town of Whitby funds its services primarily through property taxes and user fees.

The Town supports these services with the following departments: Chief Administrator's Office, Clerk's (includes Animal Control, Human Resources and Information Technology), Treasury, Public Works (includes Building and By-Law Enforcement), Parks and Recreation; Fire and Emergency Services; Planning; Economic Development.

Whitby strives to implement efficient and effective ways to deliver its services and programs. Whitby has been a leader in establishing partnerships for innovative alternate service delivery. Partnerships extend with other municipalities, school boards, as well as with private sector organizations. Whitby's tax rate is one of the lowest in the Greater Toronto Area.

Whitby is the fastest growing municipality in Durham Region, with our population growing by over 30,000 persons during the past ten years. To put it in perspective, one in four people who located in Durham Region the past ten years chose Whitby.

The Town of Whitby has attracted over \$1.7 billion in new investment during the last ten years, which has confirmed the municipality as "Durham's Business Centre" and the "Community of Choice" for residents and business in Durham.

TOWN OF WHITBY DEPARTMENTS, SERVICES, FACILITIES

HOW TO CONTACT US

Mayor Marcel Brunelle	905-668-4663
Regional Councillor Joe Drumm	905-668-6756
Regional Councillor Gerry Emm	905-655-4809
Regional Councillor Pat Perkins	905-668-7270
East Ward Councillor Dennis Fox	905-668-5143
West Ward Councillor Mark McKinnon	905-430-7898
North Ward Councillor Don Mitchell	905-655-8341
Centre Ward Councillor Shirley Scott	905-668-8055
Administrator's Department	905-668-5803
Clerk's Department	905-430-4315
Fire and Emergency Services	905-668-3312
Marketing and Economic Development Department	905-430-4303
Parks and Recreation Department	905-430-4310
Planning Department	905-430-4306
Public Works Department	905-430-4307
Treasury Department	905-430-4304
Animal Control, 4680 Thickson Road North	905-427-8737
Ashburn Community Centre, 780 Myrtle Road	905-655-3565
Brooklin Community Centre, 45 Cassels Road East	905-668-7765
Centennial Community Centre, 416 Centre Street South	905-668-7765
Heydenshore Pavilion, 589 Water Street	905-668-7765
Iroquois Park Sports Centre, 500 Victoria Street West	905-668-7765
Luther Vipond Memorial Arena, 67 Winchester Road East	905-655-4571
Operations Centre and Parks Depot, 333 McKinney Drive	905-668-3437
Port Whitby Marina, 303 Front Street West	905-668-2134
Seniors' Activity Centre, 801 Brock Street South	905-668-1424
Spencer Community Centre, 7035 Country Lane Road	905-668-0334
Whitby Archives, 420 Green Street	905-668-5570
Whitby Civic Recreation Complex, 555 Rossland Road East	905-666-1991
Whitby Transit	905-668-3544
Handi-Transit	905-725-4000
Whitby Public Library, Main Branch, 405 Dundas Street West	905-668-6531
Whitby Public Library, Brooklin Branch, 8 Vipond Road	905-655-3191
Whitby Public Library, 701 Rossland Road East, Unit 9	905-668-1886
The Station Gallery, 1453 Henry Street	905-668-4185



The heart of the Region.

DURHAM REGION



WHITBY

DURHAM'S BUSINESS CENTRE

THE COMMUNITY OF CHOICE

THE CORPORATION OF THE TOWN OF WHITBY

575 Rossland Road East, Whitby
Ontario, Canada L1N 2M8
Tel 905-668-5803 | Fax 905-686-7005
www.town.whitby.on.ca
Email: info@town.whitby.on.ca

