

Mayoral Direction # 01-2025



Pursuant to Part VI.1 of the *Municipal Act, 2001*

2/12/2025

Re: Core Services Review

As a result of the significant budget pressures facing Whitby as a growing municipality and having heard from taxpayers that further large increases to property taxes are unsustainable.

The Mayor, in accordance with Section 284.3 of the Municipal Act, hereby directs the Chief Administrative Officer to undertake the necessary research and provide advice to Council on retaining an objective third-party expert to undertake a Core Services Review.

The key objective of the review will be to examine what services the Town should be delivering and will look at the Town's delivery of services to identify opportunities to improve the municipal services it provides to its citizens.

The scope of the Core Services Review shall include but not be limited to:

- Identifying if the Town is providing the appropriate services, and whether those are being delivered at the correct standards
- Determining if there are more efficient and cost-effective ways the Town can deliver services with options for reducing costs
- Reviewing our Procurement Policy and utilization of consultants
- Providing a full review of estimated cost savings and options for Council to consider based on the findings

Original Approved and Signed.

Elizabeth Roy
Mayor