

Policy Title: Public Code of Conduct

Policy Number: MS 470

Reference: Council Resolution #16-16

Date Originated: January 18, 2016

Date Revised: Not applicable

Review Date: As required

Approval: Council

Point of Contact: Community Services/Sr. Manager, Recreation

Policy Statement

The Town of Whitby will provide a safe and positive environment for all.

Purpose

The purpose of this policy is to promote a safe, positive and inclusive environment in Town of Whitby facilities, programs and properties.

This policy is designed to support and enhance existing By-Laws.

Scope

The Public Code of Conduct Policy applies to all users of Town of Whitby facilities, programs and properties including but not limited to residents, visitors, patrons, guests, spectators, fans, coaches, parents, volunteers and vendors. It covers structured and unstructured activities in all of our municipal facilities, programs and properties.

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1 Definitions

- **1.1 Facility and Property** refers to all Town of Whitby facilities, parks and property owned by the Corporation.
- **1.2 Structured Activity** means permit issued or registered.
- **1.3** Unacceptable Behaviour may include, but is not limited to:
 - Creating a disturbance, verbal assaults
 - Physically striking another person
 - Threats and/or attempts to intimidate
 - Molesting
 - Harassing/bullying
 - Using profanity and/ or obscene language disturbing to others
 - Vandalism
 - Theft
 - Engaging in horseplay and/ or causing unsafe/unsanitary conditions
 - Wearing attire or displaying material intolerant of human rights
 - Discriminatory comments including racial or ethnic slurs
 - Throwing articles in a deliberate or aggressive manner
 - Aggressive approaches to another individual
 - Attempts to incite violence in others
 - Illegal consumption of alcohol or drugs
 - Bringing weapons to a Town facility or property
- **1.4 Unstructured Activity** means no permit issued.
- **1.5 Users** includes residents, visitors, patrons, guests, spectators, fans, coaches, players, parents, volunteers and vendors of Town of Whitby facilities, programs and properties.

2 Responsibilities

- **2.1** It is the responsibility of Council to:
 - a) Support the Public Code of Conduct Policy.
 - b) Approve the Public Code of Conduct Policy and any amendments as may be required from time to time.
- **2.2** It is the responsibility of Staff to:
 - a) Support and administer the Public Code of Conduct Policy.
 - b) Work with community organizations to implement the Public Code of Conduct Policy.
 - c) Develop procedures and accompanying material(s) that implement the Public Code of Conduct Policy.

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3 General

- 3.1 All users of Town of Whitby facilities, programs and properties are expected to treat employees, other users and visitors with respect and dignity while in/at Town facilities and properties and participating in Town programs.
- 3.2 The Town of Whitby will not tolerate unacceptable behaviour in its facilities, programs or properties and will take appropriate action where necessary to deal with these incidents.

This Policy is hereby approved by Council Resolution #16-16 on this 18th day of January, 2016.

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